

# Privacy Policy

We value and protect customer details. The information we collect from you in the course of processing your orders on-line will be used in a lawfully and abiding manner in accordance with the Data Protection Act of 1998.

The particular types of information we require from you to process orders on-line are your name, address, phone number, email address, and credit or debit card information for the delivery of our garden paving supplies.

Additionally, we provide you with information about products and special offers you may be interested in. You will have the opportunity to refuse the option of receiving any marketing information, promotional product information and specials which we may have on offer.

If you would at any time like to see a copy of the details we hold about you please contact us in writing, there may be a small fee to pay to cover our administration time and you will be advised of this when you contact us.

## **Delivery Addresses**

For delivery purposes only, a third-party company may be used and it may be necessary for us to disclose your full postal address (your delivery name, address and postal code).

## **Data**

We collect data from our website to help us understand how many people access it, how it is used and whether there have been any technical problems. This doesn't contain any personal information and we cannot link this data to individual visitors. All the information we collect in this way is deleted periodically. The data we collect includes;

The name of your internet service provider and the internet protocol (IP) address you are using. This may or may not identify a specific computer.

The date and time you visit our website, and the pages you look at on [www.jbcpaving.co.uk](http://www.jbcpaving.co.uk). The internet address of any websites which have linked you directly to our site.

## **Cookies**

Cookies are files which can be stored on your computer when you visit a website. These files contain information about the web pages you look at so that the next time you visit the site it can be customized to meet your needs. We use cookies on this website to enhance the user experience but the cookies we use contain no personally identifying information.

### **Email Address**

The email address provided upon account registration may be used to keep you informed of special offers, promotions and news relating to Jbc paving and our products.

Your details will never be shared with any third party companies. The option to unsubscribe from our mailing list is given on each email we send. Alternatively, please contact us at [sales@jbcpaving.co.uk](mailto:sales@jbcpaving.co.uk) and we can remove you from our mailing list manually.